

Voluntary Product Accessibility

Date: 11/02/2005
Name of Product: Compliance Portal
Product Version: 1.0
Contact for more Information: <http://www.quest.com>

Summary Table

Section 508 Voluntary Product Accessibility Template

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.21 Software Applications and Operating Systems		
Section 1194.22 Web-based internet information and applications	Supported. Please refer to the attached VPAT	
Section 1194.23 Telecommunications Products		Product is not considered a telecommunications product.
Section 1194.24 Video and Multi-media Products		Product does not use multimedia.
Section 1194.25 Self-Contained, Closed Products		Product is not a self-contained product.
Section 1194.26 Desktop and Portable Computers		Product is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria		
Section 1194.41 (a) Information, Documentation and Support	Supported. Please refer to the attached VPAT	

Section 1194.22 Web-based Internet information and applications – Detail Voluntary Product Accessibility Template

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Supported	
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not used	
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not Supported	
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supported	
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not used	
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not used	
(g) Row and column headers shall be identified for data tables.	Supported	
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not used	
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not used	
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not used	

CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not supported	
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not supported	
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not supported	
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not supported	
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not used	

Note to 1194.22: The Board interprets paragraphs (a) through (k) of this section as consistent with the following priority 1 Checkpoints of the Web Content Accessibility Guidelines 1.0 (WCAG 1.0) (May 5 1999) published by the Web Accessibility Initiative of the World Wide Web Consortium: Paragraph (a) – 1.1, (b) – 1.4, (c) – 2.1, (d) – 6.1, (e) – 1.2, (f) – 9.1, (g) – 5.1, (h) – 5.2, (i) – 12.1, (j) – 7.1, (k) – 11.4.

Section 1194.41 Information, Documentation, and Support – Detail

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CRITERIA	SUPPORTING FEATURES	REMARKS AND EXPLANATIONS
Section 1194.41 (a) Product Support Documentation	Supported	
Section 1194.41 (b) Accessibility and Compatibility Features	Not used.	
1194.41 (c) Support Services	Supported	<p>Quest Software's Support Services is familiar with such features as keyboard access and other options important to people with disabilities.</p> <p>For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.</p>

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Quest regularly updates its websites and provides new information about the accessibility of products as that information becomes available.