

Date: 26 October, 2006

Product Name: SQL Navigator

Product Version: 5.5

Contact for more information: <http://www.quest.com>

Summary table

Criteria	Supporting features	Remarks and explanations
Section 1194.21: Software Applications and Operating Systems	Supported. Please refer to the attached VPAT	
Section 1194.22: Web-based internet information and applications		SQL Navigator is not considered a Web-based product.
Section 1194.23: Telecommunications Products		SQL Navigator is not considered a telecommunications product.
Section 1194.24: Video and Multi-media Products		SQL Navigator does not use multimedia.
Section 1194.25: Self-Contained, Closed Products		SQL Navigator is not a self-contained product.
Section 1194.26: Desktop and Portable Computers		SQL Navigator is software as defined under section 1194.21
Section 1194.31: Functional Performance Criteria	Supported. Please refer to the attached VPAT	
Section 1194.41: Information, Documentation and Support	Supported. Please refer to the attached VPAT	

Section 1194.21 Software applications and operating systems

Criteria	Supporting features	Remarks and explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	All results are displayed to the user via data grids or output windows.	
(b.i) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards.	Does not disable any activated features of other products.	
(b.ii) Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Does not disable any activated features of other products.	
(c.i) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes.	Can have multiple focus points at any given time for multi-tasking purposes common to PL/SQL development. All paths are clearly focused.	
(c.ii) The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.		Limited
(d.i) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology.		Limited
(d.ii) When an image represents a program element, the information conveyed by the image must also be available in text.	Yes. In hovering indicators as well as drop down menus	
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Yes. Common indicators.	
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Yes. Standard text formats.	
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Yes. It accepts the windows settings.	
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.		No Animation
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Yes. Color coding is used but is not the only distinguishing element for a function	
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Text highlighting and coloring are available to almost any windows color.	
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Yes. Flashing does not occur.	

(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.		No forms used.
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Section 1194.31 Functional performance criteria

Criteria	Supporting features	Remarks and explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	<p>↓ Supported with minor exceptions: SQL NAVIGATOR supports technologies that make computer programs more accessible to people who use Assistive Technology.</p> <p>SQL NAVIGATOR supports the use of screen readers to access user interface information.</p>	<p>Commonly-used Assistive Technology may be used with SQL NAVIGATOR. Users of AT should contact their AT vendor to assess the compatibility of their product.</p> <p>The operating system magnifier application is available to magnify text.</p>
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	<p>↓ Supported with minor exceptions: SQL NAVIGATOR supports the use of screen readers to access user interface information.</p> <p>SQL NAVIGATOR supports large fonts in the title bar, toolbars, and in some dialogs.</p> <p>SQL NAVIGATOR supports user customization of font size, color, and contrast in much of its User Interface (UI).</p>	<p>SQL NAVIGATOR does not support large font mode in dialogs where large fonts would render the dialog impossible to read.</p> <p>The operating system magnifier application is available to magnify text.</p> <p>An assistive aid may also be used.</p>
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	<p>Supported: SQL NAVIGATOR does not require user hearing for access to any application functionality. SQL NAVIGATOR does not use any form of audio cues.</p>	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	<p>Supported: SQL NAVIGATOR does not require user hearing for access to any application functionality</p>	
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	<p>Supported: SQL NAVIGATOR does not require speech recognition.</p>	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	<p>↓ Supported with minor exceptions: SQL NAVIGATOR supports some operating system tools such as StickyKeys and FilterKeys as well as other Assistive Technologies.</p> <p>When the StickyKeys feature is on, the user can press a modifier key (SHIFT, CTRL, or ALT) and then another key in sequence rather than at the same time, to enter shifted (modified) characters and other key combinations. Pressing a modifier key once <i>latches</i> the key down until the user presses a non-modifier key or clicks a mouse button. Pressing a modifier key twice <i>locks</i> the key until the user presses the key a third time.</p> <p>The FilterKeys accessibility feature allows the user to set the keyboard repeat rate, acceptance delay and bounce rate.</p>	<p>SQL NAVIGATOR supports operating system tools such as StickyKeys and FilterKeys, as well as assistive technology that supports MSAA (save for the exceptions noted in 1194.21).</p> <p>SQL NAVIGATOR provides the capability for users to define their own short-cut keys for many SQL NAVIGATOR features via the Options customization dialog.</p>

Section 1194.41 Information, Documentation and Support

Criteria	Supporting features	Remarks and explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online help is currently available in Microsoft HTML Help format and in PDF format upon request. Other product documentation is available in PDF format.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	<p>Quest Software’s Support Services is familiar with such features as keyboard access and other options important to people with disabilities.</p> <p>For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.</p>
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	<p>Quest Software’s Support Services is familiar with such features as keyboard access and other options important to people with disabilities.</p> <p>For technical assistance in the United States, you can contact Quest Software Support Services on a text telephone at (800) 306-9329 between 5:00 A.M. and 5:00 P.M. Pacific Time, Monday through Friday, excluding holidays.</p>

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Revised 2/28/2006 Quest regularly updates its websites and provides new information about the accessibility of products as that information becomes available.